



Chas. A. Nethercott & Son Ltd.

Independent Family Funeral Directors Since 1911

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Also at: 20 Aldenham Road, Radlett, Herts, WD7 8AX

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TERMS OF BUSINESS

Price

The Client will be given a written estimate of the Company's charges and of the disbursements paid out on behalf of the client. The client accepts that the disbursement figures may alter if any disbursement provider's charges are changed.

If the Client requires extra services after the estimate is signed, the company may need to make an extra charge in accordance with prices published in our current price list. The Company will endeavour to inform the Client of any major changes in costs for agreement before the funeral. If the estimate is manually erroneously totalled, the Company retains the right to correct the price when sending the invoice.

Payment -Third Party Disbursements

The Company is able to make a number of arrangements on behalf of the client with third parties including but not limited to the Church, Gravedigger, crematorium and Newspaper. The company requires that all disbursements are paid within 24 hours of arranging the funeral. The Company hereby excludes all liability in respect of goods and services by such third parties. The Company will however assist the Client in any claims against third party suppliers subject to the client indemnifying the Company in respect of its reasonable costs.

Payment our Charges

- a) Payment terms are 30 days from the invoice date (due Date) unless the client opts for an unattended funeral or basic funeral package when payment is required in full 48 hours after the funeral arrangements are made.
- b) Our fees are subject to a discretionary £100.00 discount if the account is settled in full 24 hours prior to the funeral date. This discount is not applicable to the Unattended Funeral or our Basic Funeral Package.
- c) In event of the account not being settled within 30 days, the Company reserves the right to charge interest at 2.5% per calendar month on any outstanding balance, calculated (on a monthly basis) from the due date until payment; compounded on the first day of each month.
- d) The client is personally and solely liable for the fees and charges associated with the funeral account. In the event that the client is unable to settle the account due to mental incapacity or death the account will be passed for settlement to their next of kin or executor.
- e) If the account is passed to a Solicitor instructed to deal with the administration of the deceased's estate, to the Executors, or to any other third party the Client remains responsible for settlement in accordance with these conditions.
- f) If the account is passed to the department of work and pensions for attention, the Client is still liable for the whole, or any balance of the funeral account.
- g) The Company will write to remind you that an account is overdue. All accounts not paid will be passed to a collection agency or solicitors. All costs incurred in the pursuance of the recovery of overdue invoices will be met by the Client. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.